

Affiliate Terms & Conditions

Last updated: 09 Feb, 2026

These Affiliate Terms & Conditions (“Terms”) govern participation in the Findbase Affiliate Programme, operated by **Findbase**. By registering as an affiliate, you agree to comply with these Terms.

1. Programme Purpose

The Findbase Affiliate Programme exists to:

- Help small and micro-businesses access professional email and domain services
- Reward affiliates who make genuine, helpful referrals

This programme is built on **ethical promotion**, not spam or misleading marketing.

2. Eligibility

Affiliates must:

- Be at least 18 years old
- Provide accurate personal and payment information
- Promote Findbase’s services in a truthful and responsible manner

Findbase reserves the right to approve or reject affiliate applications at its discretion.

3. Commission Structure

- Affiliates earn ~~£~~€10,000 for every successful and completed sale of the Business Email & Domain package.
- This is a promotional commission, valid for 6 months from programme launch.

- There is **no cap** on the number of commissions an affiliate can earn during this period.

A “successful sale” is defined as a completed purchase that is not cancelled or refunded. This means your prospect has made payment and this payment has reflected on our own end.

4. Referral Tracking

- Each affiliate is responsible for their own marketing and must keep track of their leads.
- Sales must be completed through the Findbase Website. Affiliates should check in with the team for a sales report.
- Findbase is not responsible for commissions lost due to:
 - Inconsistent leads followup.

5. Payouts

- Commission payouts are processed on a weekly basis. Payment will be made every Friday evening. The sales cycle is Saturday to Thursday.
- Affiliates must provide valid payout details to receive payment.
- Findbase reserves the right to withhold payments for suspected fraud, abuse, or violation of these Terms.

6. Acceptable Promotion

Affiliates must not:

- Use spam, unsolicited messages, or bulk emailing
- Make false or exaggerated claims
- Misrepresent pricing, delivery timelines, or services
- Imply guarantees not stated by Findbase
- Use Findbase’s brand in a misleading or harmful way

Affiliates **should**:

- Promote the service as a practical solution for small businesses
- Be honest, helpful, and transparent
- Share accurate information provided by Findbase

7. Existing Domain Customers

Affiliates may refer customers who already own a domain.

- Customers can still purchase the service.
- Secure access to the existing domain (via cPanel or DNS settings) will be required.
- The commission remains the same.

8. Termination

Findbase reserves the right to:

- Suspend or terminate an affiliate account at any time for breach of these Terms
- Withhold unpaid commissions related to fraudulent or abusive activity

Affiliates may also exit the programme at any time.

9. Relationship of Parties

Affiliates operate as independent promoters, not employees, partners, or agents of Findbase. Nothing in these Terms creates an employment, partnership, or joint venture relationship.

10. Changes to These Terms

Findbase may update these Affiliate Terms & Conditions at any time. Continued participation in the programme constitutes acceptance of any updates.