

# Service Description

## Business Email & Domain Setup

This service is designed for small and micro-businesses that want a professional online identity without complexity.

## What You Get

- Up to 5 personalised business email addresses (e.g. hello@yourbusiness.com). Emails are provided by a third-party. We handle the configuration and technical setup.
- Business domain name registration (registered for 1 year and subject to yearly renewal at no more than N25,000).
- Technical email setup and configuration
- 6 months of technical email support

## Delivery Timeline

- Setup is completed **within 7 working days** from payment confirmation.
- The timeline begins once all required information is received.

## What This Service Is For

- Professional email communication
- Business credibility and brand identity
- Everyday business use (not bulk or marketing spam)

## What's Not Included

- Website design or hosting
- Email marketing or bulk mailing tools
- Ongoing domain or email renewals beyond the initial period
- Password management or recovery beyond initial setup guidance

## Important Notes

- Domain availability is subject to registry confirmation.
- Domain is subject to renewal every year at no more than N25,000.
- If your preferred domain is unavailable, we will contact you to choose an alternative.
- Services are delivered digitally.
- Customers who already own a domain can purchase this service. Secure access to the domain (via cPanel or DNS settings) will be required for email setup. Pricing remains the same.
- Business email accounts are configured using third-party email services, including Zoho Mail's free plan where suitable. Braham does not sell or license email software. Customers are paying for professional setup, configuration, and technical support.
- Email are free forever and no need for yearly renewal.